

# 2020 Annual Benefit Report

Submitted March 4th, 2021





507 W. Washington Blvd.  
Montebello, CA 90640

David Rosenstein, CEO  
Adam Ryznar, COO

## ABOUT US

We are a passionate team of service people that care deeply about delivering exemplary, sustainable maintenance solutions for commercial carpet and other interior finishes and furnishings in order to maximize the appearance, performance, and health of our partners' workplaces. We have cared for our partners by providing extraordinary quality and service with the best satisfaction guarantee in the industry. In 2020, we continued to stay true to this mission while achieving our general and specific public benefit without hinderances. As required, we utilize B Corporation B-Impact Assessment (BIA) <https://bimpactassessment.net/> as our Third-Party Standard to assess our positive impact on society and the environment. We achieved a successful recertification on July 9<sup>th</sup>, 2018 with a score 86.1 which was an improvement from our last score of 84.8.

### B Impact Assessment Scores

	<b>Governance</b>	<b>14.1</b>
	Mission & Engagement	1.3
	Corporate Accountability	0.4
	Ethics	1.1
	Transparency	1.1
	+ Mission Locked	10.0
	<b>Workers</b>	<b>18.9</b>
	Compensation & Wages	7.0
	Benefits	4.1
	Training & Education	1.2
	Worker Ownership	2.1
	Management & Worker Communication	1.6
	Job Flexibility/Corporate Culture	1.3
	Occupational Health & Safety	1.1



## Community

20.1

Job Creation	1.0
Diversity & Inclusion	3.9
Civic Engagement & Giving	4.9
Local Involvement	5.3
Suppliers, Distributors & Product	4.9
+ Local Economic Development	N/A



## Environment

32.8

Land, Office, Plant	6.9
Inputs	6.3
Outputs	1.9
Transportation, Distribution & Suppliers	2.1
+ Environment Products & Services Introduction	N/A
+ Toxin Reduction / Remediation	14.1
N/A Points	1.3



## Customers

0.0

+ Serving in Need Populations	N/A
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The B Impact Scores are being compared against all businesses that have completed the B Impact Assessment



## **CERTIFIED B CORPORATIONS**

**“Certified B Corporations are a new kind of business that balances purpose and profit. They are legally required to consider the impact of their decisions on their workers, customers, suppliers, community, and the environment. This is a community of leaders, driving a global movement of people using business as a force for good.” ~www.bcorporation.net**



## **WHO WE ARE**

**Accountable. Trustworthy. Respectful. Innovative. Expert. Collaborative. Reliable. We serve as a model of how an enterprise can, while remaining profitable, be caring, equitable, and sustainable for our partners, employees, community, and planet.**

**Achieving our vision and mission requires:**

- **Providing world class quality and service**
- **Long-term employees that are cared for, respected, empowered, and acknowledged**
- **Maximizing the potential of all employees through encouragement, mentoring, education, and opportunity**
- **Being exemplary stewards of the planet**
- **Being a problem solver and solution provider**
- **Communication that is timely, honest, accurate, and concise**
- **Sharing our beliefs and best practices with others**
- **Outstanding appearance in every aspect of our business**
- **Making a reasonable profit without compromising our ethics**
- **Continual evaluation, training, and improvement**
- **Embracing diversity**
- **Showing generosity, kindness, love, and thanks**





**Sustainability**, in its myriad meanings,  
is what defines Intex Solutions.

Our policies and procedures are developed with the  
**long-term implications for people, the built environment, and planet**  
as a guiding principal.

We **preserve, protect, and maximize the life**  
of our clients' interior furnishings and finishes.

We enthusiastically **support our employees'**  
physical, emotional, intellectual, familial, and financial well-being.

We actively **participate in and contribute to the communities**  
where we live and do business.

Exemplary environmentally responsible practices permeate  
all characteristics of our business including  
the use of our proprietary Green Seal Certified **EcoTex Cleaning Solution**.

**Sustainability** is our core focus and woven into every aspect of our daily practices.

## **HIGHLIGHTS**

- **Created and rapidly implemented COVID safety policies and procedures**
- **Formed the Justice Equity Diversity Inclusion (J.E.D.I.) committee**
- **Received Los Angeles County social impact grant award**
- **Offset our entire carbon footprint through Carbonfund**
- **Attended the virtual 2020 B Corp Leadership Development summit**
- **Completed virtual team building events and company meetings**
- **Virtually celebrated our 5 year B Corp Certification anniversary with our traditional Happy “B” Day educational event.**
- **Passed out neighborhood appreciation cards with “thank you” gift**
- **40% of the company’s Board of Directors are women**
- **Increased wages**
- **Sustained the following initiatives:**
  - **use of Green Seal Certified EcoTex as our primary cleaning solution**
  - **drive low-emission hybrid and electric vehicles**
  - **healthcare for full time employees**
  - **health and wellness programs**
  - **monthly profit sharing and 401k matching program**
  - **holiday bonus**
  - **annual profit sharing contribution**
  - **donations of at least 1% of annual profit**

## **STATEMENT FROM THE BOARD**

**The Board of Directors of Intex Solutions, Inc. prepared the following statement pursuant to Sections 14630 and 14621 of the California Corporations Code, “In the opinion of the Board of Directors of Intex Solutions, Inc. the benefit corporation succeeded in pursuing its general public benefit purpose in all material respects during the period covered by this report.”**